



# COTW MEMBERSHIP & CLUB RULES

## **HOURS OF OPERATION**

- Coral Oaks Tennis and Wellness Club (the "Club") hours of operation are:

Monday through Friday - 7:00am to 9:00pm

Saturday - 7:00am to 7:00pm

Sunday - 7:00am to 5:00pm

## **NON-TRANSFERABILITY AND TERMS OF CLUB MEMBERSHIP**

- All club memberships are non-transferable and non-refundable.
- Club family memberships include 2 adults and 4 children under the age of 22 living in the same household.
- Club members are required to have a banking account/ credit card information on file for payment of charges.
- Club memberships will automatically renew.
- 30 day cancellation notice is required for all member types (jr, single & family).
- Membership automatically cancels if membership payment is not made within 30 days of billing.
- To renew a club membership once canceled, a new initiation fee is required at current initiation rates.
- Please notify the office via email of any changes to your payment or membership status.

## **NON-LIABILITY OF CLUB FOR LOST, STOLEN OR DAMAGED PERSONAL PROPERTY**

- The Club is not liable for lost or stolen personal property of Club member or their guests.

## **NON-LIABILITY OF CLUB FOR PERSONAL INJURY**

- Club members and their guests enter the Club and use its facilities at their own risk.
- Club members and their guests assume all risks associated with using the Club facilities.

## **PROPER TENNIS ATTIRE REQUIRED**

- Club members and their guests must wear proper tennis attire and shoes at all times while on the courts.

## **TENNIS RESERVATIONS, USE OF TENNIS COURTS AND GUEST POLICY**

- Juniors are not permitted to reserve courts from 8:00am to 11:00am 7 days a week.
- All Club Members may reserve a court 2 days before the day of play.
- No guests are permitted to play during peak hours from 4-6 pm and only 2 guests are allowed per doubles court from 8-11am.
- One-hour reservations may be made for singles play (this includes when there are only 3 players on a court).
- One and a half hour reservations may be made for doubles play.
- Each single or family member may only reserve 1 court per day unless approved by management.
- Club guests are permitted to play two times per every 30 days for a guest fee of \$10 while accompanied by a Club member. An additional \$10 will be charged to your account if guest has attended more than two times per 30 days.
- Club members are liable for all fees incurred by guests which shall be billed directly to a Club members account.
- Club guests are not permitted to reserve private or clinic lessons unless accompanied by a Club member AND with the prior approval of Club management.
- If a Club member fails to sign-in a guest with the Club office prior to use of Club facilities, an additional \$20 charge will be added to the guest fee.

- Club members are responsible for notifying guests of the Club's policies and procedures.
- Club members are responsible for contacting the Club office to modify or cancel court reservations. Court reservations shall be defaulted fifteen (15) minutes after reservation time. Court assignments will be made at the time of reservation. However, Club Management reserves the right to modify court assignments.
- If the courts are wet due to inclement weather, the order of priority for the first available dry court is: Clinics, doubles play, and then it rotates between singles play and private lessons.

## **PROHIBITION OF SMOKING**

- The Club has a smoke free policy.
- Smoking is not permitted in the clubhouse, pro shop, locker rooms or restrooms.
- Smoking is not allowed in the vicinity of the tennis courts nor in the Club's public area.

## **CLUB'S RIGHT TO TERMINATE MEMBERSHIP**

- The Club reserves the right, in its sole discretion, to cancel a Club membership for any reason whatsoever.
- Upon the Club's membership termination, there shall be no refund of any payments whatsoever made to the Club, including but not limited to, initiation fees or membership fees.
- The freezing of Club memberships is not permitted for any reason whatsoever.

## **CANCELLATIONS OF PRIVATE AND CLINIC TENNIS LESSONS AND CLUB PERSONAL SERVICES**

- Club members must cancel all private and clinic tennis lessons 24 hours in advance to avoid being charged.
- All Club personal services, including but not limited to spa and fitness services, must be cancelled 24 hours in advance to avoid being charged.

## **USE OF CAFÉ: CONSUMPTION OF ALCOHOL AT THE CLUB**

- Club family and single members shall have seating priority at the Café.
- Non-members must be accompanied by members for cafe experience and access.
- Junior members shall utilize the Café and seating area when there is availability.

## **ALCOHOL**

Liquor, beer and wine sales shall be limited as follows:

- a. Weekdays: 12:00 p.m. - 2:00 p.m.; 5:30 p.m. - 10:00 p.m.
  - b. Weekends:
    1. 10:30 a.m. - 12:30 p.m.: One alcoholic beverage may be purchased per person;
    2. 12:30 p.m. - 10:00 p.m.: Alcoholic beverages may be dispensed in compliance with the Alcohol Control Plan proffered by the applicant.
  - c. No member or guest, including caterers, shall be allowed to bring any alcoholic beverage to the club. No members or guests may consume alcohol at the club unless it was purchased at the club.
  - d. No alcohol shall be consumed by any person on the premises except during operating hours.
- Members will not be permitted to bring intoxicating beverages onto the premises and are required to comply with all Florida Liquor Laws. State and local statutes shall govern the service of alcoholic beverages at all times.
  - No alcoholic beverages purchases at the Club may be taken off the premises.
  - Minors will not be sold alcoholic beverages by any Club employee at any time. Persons who are unable to verify their age may also be denied service.
  - The Club reserves the right to refuse service of any alcohol to any Member.
  - Club employees may, at their discretion, refuse to serve alcoholic beverages to any person who appears to be intoxicated or is on the verge of becoming intoxicated. Members shall not reprimand or abuse staff under circumstances in which they have exercised their judgement to stop a Member from further consuming alcohol.

- Members should not attempt to operate a motor vehicle in an intoxicated condition when leaving the Club. In the event a Member is too intoxicated to drive, the Member may request that the Club find a taxi or alternative means of transportation home. While our Club employees are instructed to assist Members and guests in finding a driver or a taxi as an alternative to operating a motor vehicle while intoxicated, the primary responsibility lies with the individual for their own person and their guests not to drive while intoxicated.

## **DOGS, PETS AND SERVICE ANIMALS**

- With the exception of trained service animals (e.g. Seeing Eye dogs) that accompany a Member or properly introduced guests, dogs and other pets are not permitted on Club property, including all pavilions, terraces, patios, tennis facilities, and courts.

## **FOOD AND BEVERAGE**

- No food or beverage can be consumed on Club premises unless purchased from the Club.
- Food and beverages may be served only in those areas of the Club premises designated for this purpose and during specified hours.

## **PARKING**

- The Club is not responsible for any damage or loss which occurs to vehicles or their contents while parked on Club grounds.
- Vehicles are not permitted to remain in any Club Parking lot overnight.
- Members are required to observe all signs regarding No Parking, Do Not Enter, Handicap Parking, and Fire Lanes.

## **TENNIS PLAY**

- No parents are permitted to sit on the tennis court while watching their child's tennis clinic, tennis match or private lesson.
- Management/owners reserve the right to restrict a particular guest to the club if that guest has spoken adversely about COTW or broken club rules in the past.
- All Members and guests must register at the Tennis Pro Shop before playing.
- Tennis attire is required. Only regulation tennis shoes may be worn.
- Members should take shelter immediately when conditions exist for lightning in the area.
- Outside tennis professionals are not permitted to work on the Club's property.

## **FITNESS CENTER RULES**

- Each Member using the Fitness Center facilities must register at the front desk/pro shop prior to Gym entry.
- Member is required to wipe down equipment upon completion of workout.
- Member is required to bring their own gym towel.
- There is a 30-minute time limit on cardio equipment if a member is waiting.
- All persons sixteen (16) years of age or older may use the Fitness Center and equipment subject to the Fitness Center rules.
- Personal Trainers will be available by appointment only.
- Outside trainers and physical therapists are not permitted to work on the Club property.
- Guests are not permitted to utilize the gym.
- Members may not leave personal items in the lockers overnight.

## **NONDISCRIMINATION AND ANTI-HARASSMENT**

- The Club is committed to providing a membership environment in which all individuals are treated with respect and dignity. Each member should be able to expect a club atmosphere that promotes goodwill and prohibits discriminatory practices and harassment. The Club expects that all relationships among persons participating in Club activities will be respectful and free of harassment and discrimination.
- This policy applies to all members and guests participating in Club activities, and it addresses harassment, discrimination and retaliation whether engaged in by members or by someone not directly connected to the Club (e.g. vendor or guest). Conduct prohibited by the policy is unacceptable in all Club activities, including Club trips, Club meetings and Club related social events.